Important notes:

1. Application for bids shall only be submitted electronically through the attached link.

2. The form for registration in the purchasing management system, which enables suppliers registered with Gama Hospital to apply for the competition electronically, must be filled out.

3. The duration of the competition shall be (one calendar year - 12 months), and accordingly, the awarded prices will remain valid for one calendar year, from the date of announcing the final results of the competition, and Gama Hospital has the right to request or add quantities during this period, and the awarded bidder must comply with that.

4. Gama Hospital has the right to review the awarded unit prices at the time it deems appropriate, according to what is new to them by the regulatory authorities and the situation of the local and international market, and to take what it deems necessary regarding adjusting the prices of the awarded items.

Instructions for bidders:

Bidders

1. The competition data shall be received electronically after completing the purchase process through the purchasing department system for qualified authorized agents who specialize in the field of the required items.

2. When the bidders receive the competition documents and submit their bids electronically through the purchasing department in Gama Hospital, this means that they agree to all the general and technical conditions of the competition, and in the event that they do not comply with that, Gama Hospital has the right to exclude their bids.

3. Any correspondence with Gama Hospital Purchasing Department regarding the competition should be sent to the following e-mail (Sourcing.sp1@gamahospital.com), through the mail of the official bidder registered with Gama Hospital.

4. The supplier's e-mail at Gama Hospital shall be considered one of the official and approved means of communication regarding the competition, and all suppliers, in the event of changing it, must notify Gama Hospital by an official letter, and Gama Hospital administration is not responsible for any allegations of non-arrival of any documents sent through the mail approved email.

Competition documents:

The bidder must ensure that he has received the entire package of bid documents and inform of any deficiencies whereof discovered, these documents include the following:

1. General and technical terms and conditions of the competition (Terms and Conditions).

2. Items list and technical specifications (Items list).

3. A copy of the competition announcement.

The bid:

1. The unit price shall be for the smallest standard unit provided and shall be in Saudi Riyals.

2. The unit price provided must be without the value-added tax, and the value of the added tax and its percentage (if any) shall be added in the remarks field for each item, according to the tax system issued by the General Authority for Zakat and Income.

3. Bidders may submit a maximum of one equivalent bid.

4. The supplier undertakes that if the Saudi Food and Drug Authority reduces the price at any stage after opening bids and until the end of the contract with Gama Hospital, he informs Gama Hospital of that, and Gama Hospital will have the right to apply the new price as of the date of price reduction in the Saudi Food and Drug Authority without reference to him.

Required certificates:

A copy of the following (valid) documents, stamped with the bidder's stamp within the submitted bid, must be uploaded to the system:

1. Certificate of Zakat and Income

2. Certificate of participation in the Chamber of Commerce

3. The commercial register

4. Certificate of Saudization and localization of jobs

5. A certificate from the General Organization for Social Insurance indicating the number of participants and their classification

6. Agency certificate for the manufacturing companies in the bid submitted for the competition

7. A certificate of registration of medicines / vaccines and medical products in the official authorities such as the Saudi Food and Drug Authority (SFDA) for each of the items that were applied for

8. A valid Good Manufacturing Practice (GMP) certificate issued by the Saudi Food and Drug Authority (SFDA).

9. Attachment of relevant certificates in case of applying for narcotic or restricted drugs

10. In the event of applying for unregistered items, a certificate of marketing the product in the country of origin must be presented, and it must be certified by the embassy or consulate in the country of origin.

Modification of bid documents:

It may be necessary to amend the bid documents before the date specified for submission, and accordingly, an explanation of the amendments made will be sent via e-mail, and these amendments shall be considered an integral part of the competition, and all inquiries and notifications about any errors or discrepancies in the competition must reach Gama Hospital in writing or via e-mail at least (5) five days before the date of submission of bids.

Bid submitting:

Firstly: The last date for uploading and submitting bids is according to the day and time specified in the announcement of the competition.

Secondly: In the event that the bids are uploaded to the system at any of the available times, it shall not be possible to amend the final bid.

Thirdly: It is necessary to ensure that all fields are completed and filled in, and that all required documents, papers, and catalogs are uploaded.

Bids opening:

The opening of bids begins according to the day and time specified in the announcement of the competition.

Bids rejection:

Gama Hospital has the right to reject any bid that is incomplete or ambiguous or that includes a reservation on the general conditions of the competition, including the supply period stipulated in the competition.

Bids withdrawal:

When the bidder withdraws his bid from the competition, the following shall be taken:

1. If the bidder withdraws his bid before the bids are opened, the amount of participation in the competition shall not be returned.

2. If the bidder withdraws his bid after opening the bids and until the issuance of approvals or contracts from Gama Hospital, then Gama Hospital has the right to confiscate the initial letter of guarantee or part thereof.

3. If the applicant withdraws his bid after the issuance of approvals or contracts from Gama Hospital, Gama Hospital may take the procedures followed by them.

Segmentation of bids:

1. Competitors may submit a bid for all items required or for a specific item.

2. Gama Hospital has the right to segment the award of one item to more than one supplier or manufacturing company whenever the segmentation is in the interest of Gama Hospital.

Competition cancellation:

Gama Hospital has the right to cancel the competition or part thereof before the award without giving reasons.

Deciding and awarding:

Firstly: awarding the group items

1. The award is made to the entire one group, according to the following criteria:

1.1. The items of one group must be registered with the Saudi Food and Drug Administration (SFDA), with attachment of the registration certificate whereof indicating (MDMA marketing authorization certificate with the certificate number mentioned in its field in the system.), the full conformity of the bids of one group to the required technical conditions and specifications.

1.2. The bid items for the entire group must be of high quality, evaluated and approved by government health authorities (reference hospitals), and this must be explicitly stated in the remarks field, with supporting documents attached when submitting the bid.

1.3. Supply according to the general conditions of competition.

1.4. The lowest total price of the entire items of a group.

2. The Bids Examination Committee has the right to award some items individually and not from the whole group if they are of high quality and a suitable price and achieve the interest of the health authorities.

3. Gama Hospital is not committed to award the bid with the lowest price.

4. Gama Hospital has the right to exclude the lowest-priced bids that comply with the conditions and technical specifications in the following cases:

4.1. Not submitting a bid for each item of the same group.

4.2. Not submitting catalogs or brochures containing details and data of the full technical presentation of the bid product.

4.3. Poor efficiency and financial ability of the bidder.

Existence of evidence that the supplier or manufacturer has repeatedly delayed supply for previous contracts with government health authorities.

Secondly: Evaluation Mechanism:

1. The Technical Committee shall evaluate the proposals submitted by the companies technically and their compliance with the technical conditions and general specifications mentioned in the bid terms and conditions, and shall submit its technical recommendations and opinions to the administration of Gama Hospital.

2. Gama Hospital administration is authorized to set standards and final decisions for selecting and awarding items and negotiating with companies if necessary.

Thirdly: Influencing contingent factors:

The administration of Gama Hospital must comply with the directives it may receive from official authorities not to award certain factories or a specific country of origin at any stage of the competition and before the issuance of approvals or the official contract, so Gama Hospital has the right to take one of the following decisions:

1. If the nationality of the manufacturing company is other than the country of origin (factory) mentioned in the directive, then the bidder is required to present the item or group of items from the same factory that is technically and financially acceptable and with the same specifications and prices from another country of origin, if any.

2. Exclusion of the bid and awarding to the next bid that is technically and financially acceptable.

3. Canceling the item or group of items from the competition and studying with the hospital administration about the need to offer again.

Negotiation mechanism:

Firstly: The bidder is committed to make the price offered for this competition the lowest in the Kingdom, and prices will be reviewed and compared according to international prices.

Secondly: Gama Hospital administration has the right to negotiate with the applicant companies to obtain the lowest possible price.

Thirdly: Gama Hospital administration has the right to negotiate and segment the award into more than one manufacturer and supplier.

To announce the preliminary results of the competition:

Competitors shall be notified of the preliminary results of the technical and financial study of the competition through the purchasing department or by e-mail registered with Gama Hospital, if possible.

Objections:

- Bidders have the right to submit their objections and remarks (if any) on the preliminary results of the competition electronically through the following e-mail: (Sourcing.Sp1@gamahopsital.com) within a period of (1) working day from the date of notification of the preliminary results of the competition.

- In the event that the administration of Gama Hospital accepts the objection and its validity be evident, Gama Hospital administration has the right to take the appropriate decision by changing the preliminary results of the competition, while notifying the concerned companies thereof.

Announcing the final results of the competition:

After reviewing and studying the remarks and objections received on the preliminary results (if any), Gama Hospital administration will announce the final results through the e-mail registered with Gama Hospital.

Letters of notification of final quantities:

1. After obtaining the final quantities from the internal departments requesting the materials, the recipient of the bid shall be notified of the final quantities received from these entities.

2. This notice shall be binding on the one to whom the bid was awarded to accept and implement all its contents.

3. The duration of the competition is (12 calendar months), and accordingly, the awarded prices will remain valid for the same period of the competition, from the date of announcing the final results of the competition. Gama Hospital has the right to request or add quantities during this period, and the awarded bidder must comply thereof.

Mechanism for issuing approvals and contracts:

1. Purchase orders/requests and contracts to complete supply operations will be issued for Gama Hospital through Gama Hospital's Purchasing Department directly according to their systems.

2. Gama Hospital issues purchase orders/requests and contracts to the awarded bidder, so the date of issued purchase orders/requests and contracts is the beginning of the supply period.

3. Delay fines and withdrawal of work from the supplier and the consequences thereof shall be applied according to the regulations followed by Gama Hospital.

4. The supplied items shall be received according to Gama Hospital regulations.

Import laws, customs and rules governing in the Kingdom of Saudi Arabia:

The supplier admits his knowledge that the regulations and provisions of import and customs in the Kingdom of Saudi Arabia are the ones that are being applied to the supply and shipment of any products or parts thereof to or from the Kingdom, including the need for a logo (of Gama Hospital) and the requirements related to the logo and the provisions related to the import ban.

Supply locations:

1. The locations of supplying these items include the warehouses of Gama Hospital located in the Kingdom of Saudi Arabia - the Eastern Province - the city of Dhahran, or according to the agreement.

2. The supplier is committed to supply the items awarded to him in batches to be determined by Gama Hospital.

3. The bidder is committed to supply the awarded items to Gama Hospital within the agreed period from the date of the purchase orders/requests and the awarded contracts.

Special conditions:

1. In the event of a discrepancy or contradiction between the general conditions and the special conditions of the competition, the general conditions shall prevail over the special conditions.

2. When there is a difference in the specifications or objections from the bidders to one of the general or technical conditions of the competition, it must be noted in the remarks field for each item, it must be in Arabic, and the technical committee and the bid examination committee have the right to accept or reject without giving reasons.

3. Commitment to the implementation of annual preventive visits and details of periodic maintenance work, according to the manufacturer's instructions.

4. Each item of equipment must be supplied through the official agent in the Kingdom, who must be responsible for providing spare parts and maintenance for a period of ten years at least after the guarantee years after installation, trial, training and maintenance.

5. Upload the following papers with each item.

5.1 A copy of the original catalog of the manufacturer showing all technical specifications.

5.2 Engineering drawings and diagrams, if necessary.

6. The attached specifications are the minimum requirements of the requesting authorities, and the contractor must provide modern devices that are compatible with local and European standards (CE) or standards of the US Food and Drug Administration (FDA), including all accessories that enable full use of the equipment or device.

7. A list of the devices in hospitals and requesting authorities in the Kingdom must be attached to the bid for each device applied for, indicating the number of devices in each location, the date of purchase, and the technical condition of the device.

8. The prices shown must include the supply of this equipment, its installation, utilities connections, the necessary acceptance tests according to international standards, transportation, insurance, customs, taxes, calibration, and all that is necessary to deliver the device in a practical and complete manner and operate with high efficiency according to the technical and clinical specifications of the company.

9. The requesting authorities or their representatives have the right to reject the devices that they deem to be of poor quality or not conforming to the conditions and specifications.

10. The supplier shall supply the devices requested by the authorities in accordance with the technical specifications contained in the competition documents. In the event that this is violated, the supplier must withdraw the devices and replace them within (15) fifteen days from the date of being notified of that.

11. In the event that the agency of a product that was awarded in competition is transferred to another new agent, the old agent will remain committed to supply according to the conditions of the competition until the submission of legal documents indicating the transfer of the agency and defining responsibilities between the two parties from the relevant regulatory authorities, for example (Ministry of Commerce and Investment, SFDA), and this is after studying the documents submitted and approved by Gama Hospital.

12. For laboratory equipment and all devices that need operating solutions: devices whose operating solutions and supplies are listed in the directory of the requesting authorities and related to laboratories will be accepted, and the supplier must write the registration number or code of the solutions submitted in the directories of the authorities.

13. The bidder shall be committed to all the financial costs of visiting the factory or examining the samples for the purpose of technical evaluation of the products or verifying the manufacturing capacity of the manufacturing company for a number of no more than three people if the technical committee or the examination of the bids deems this necessary.

14. A list of the devices located in the reference hospitals of the governmental health authorities in the Kingdom must be attached to the technical presentation of the device, indicating the number of devices in each location, the date of purchase and the technical condition of the device.

15. In the event of a discrepancy or contradiction between the general conditions and the special conditions of the competition, the general conditions shall prevail over the special conditions.

Scope of Work:

1. The Contractor shall supply and secure all labor, materials, raw materials, additional accessories and services required for the equipment to be installed and operated, provided that the labor is thereof specialized.

2. The prices shown shall include the supply and installation of this equipment, utility connections, testing, transportation, insurance, customs, taxes, calibration and all that is necessary to supply the equipment with a high degree of efficiency.

3. Handing over the devices in an operational state with full efficiency and in the presence of an engineer representing the competent department at the requesting party.

4. All pre-installation works, including civil, architectural, electrical, mechanical, sanitary, and other main sources, in the event that they are not available, must be provided at the site in order to install and operate the supplied equipment and devices, that are the full responsibility of the contractor and within the bid provided for the devices that need that. All finishes for the site must also be compatible and integrated with the general shape of the department and the hospital in general for the requesting authorities.

5. Make a graphic diagram that shows how the loads and electrical voltages will be distributed inside the room in which the medical devices are to be installed and their suitability for the loads.

6. The supplier must supply and provide the newest and latest issued (production) hardware or software, this also applies to peripherals and devices associated with devices such as computers and display screens. Companies will not be accepted to provide poor and low-quality products. The requesting parties have the right to secure the item separately from the groups or not to accept the group provided and return to the supplier for compensation.

7. Programming devices and their accessories and linking them with other devices in an appropriate manner and suitable to the work environment.

8. The device must be designed to provide it with proper protection against electromagnetic wave interference and virus protection.

9. Pre-installation requirements plans for this medical equipment are prepared and implementation is carried out based on them to connect the medical equipment with the necessary services when it is equipped and operated in all parts of the hospital, provided that it is submitted to the entity requesting approval within two weeks from the date of handing over the site.

Basic data, specifications, electrical power requirements and operating standards:

1. The minimum accepted standard for medical equipment and services is (IEC601 Part One and Two) or any other standard specification that is equal to or higher than it, unless otherwise stipulated in the technical specifications, and this must be written on the devices.

2. Medical devices and their accessories must in particular comply with any of the following international regulations (UL2601,1-EN606,1-601 IEC-601.1.NO CAS, C22.2,1):

3. All electrical equipment must be compatible with the supply voltage at the site, and the contractor must ensure that the supply voltage is 220 volts (single phase) or 380

volts (3- Phases) at location and frequency of 60 Hz, and this should be written on it, and for devices that require higher voltages, this must be clearly stated on them. Any device that operates through a transformer will be rejected, and all equipment must be operating at a frequency of (60) Hz, and any equipment operating at 50 Hz will be rejected.

4. It is not allowed to use external power regulators, transformers, or the like, unless approved in advance by the representative of the requesting entity, if any of the transformers are accepted, provided that they are classified for medical use inside hospitals (Hospital Grade).

5. The electrical sockets of the devices used must be classified for medical use inside hospitals, and it is required to secure the correct sockets with the supplied device

(Hospital Grade).

6. Medical equipment intended to be used with medical gas piping networks, air vacuum networks, and active gas purification networks in the hospital should be supplied with connections approved by the manufacturer of these networks.

7. All medical devices that can be connected to the information network in the hospital must contain the DICOM feature and be compatible with the regulations in force in the Kingdom.

The tests:

1. The contractor must carry out a complete operational test (before the equipment is approved for service for all installations in its entirety upon completion of the works), and the equipment shall not be received except after conducting the necessary acceptance tests and in the presence of supervisors from the competent departments of the authorities with the submission of the necessary documents for that, provided that they include all necessary tests according to global standards

2. All equipment must be shown and tried and must be in working order.

3. The Contractor shall supply all precision instruments, operators and any other items necessary for these tests.

Install and start up:

1. The supplier shall be responsible for the complete installation and start-up of the equipment as stipulated in the manufacturing specifications, and this includes but is not limited to: transporting the devices in the correct way to the site, emptying the movable devices and moving them to the last place designated for them to perform the installation, calibration, performance testing and safety checks on the device and provide guarantee and approval certificates when needed and submit a detailed service report of what has been done so that the technical representative of the program can review and approve it, and the supplier shall also be responsible for providing all the test equipment necessary to complete the installation and start-up procedures.

2. The technical representative of the requesting party will supervise and approve the installation and start-up during receipt.

3. Work plans must be approved before starting work by the requesting entity if there are field missions.

4. The requesting party and its representative shall approve the works delivered by the supplier, after making sure that the supplier has completed his work and handed over these works as stipulated in the conditions and specifications.

5. It must be ensured that the craftsmanship of the installation and the materials used are in conformity with the international, local and hospital specifications.

6. The supplier must provide qualified personnel to ensure proper installation and start-up and to carry out the work on time (under the supervision of receiving supervisors representing the requesting party).

7. The supply of any of the parts of the device shall not start until the site is ready and at the appropriate time for the requesting party, the supply shall take place after submitting a written request to the requesting party specifying the supplied items, date and location of the supply.

Guarantee:

1. The contractor shall fully guarantee what is supplied in the price including all works, materials and equipment supplied by him or by his subcontractors for the period contracted with Gama Hospital or government health authorities, starting from the date of installation and actual operation.

2. This guarantee includes the necessary routine and periodic maintenance work, calibration work, and emergency visit work according to the manufacturer’s instructions. It also includes the provision of labor, tools and spare parts necessary for repair, maintenance, and maintaining the devices in an operational condition with full efficiency, throughout the guarantee period.

3. Equipment that proves to be practically useless because of a defect in manufacturing or installation shall be replaced immediately by the supplying contractor at his own expense.

4. An undertaking must be submitted by the agents of the devices in the Kingdom to provide maintenance and spare parts (and medical solutions) for a period of ten years from the date of the contract on any of the supplied items, there is no consideration for the factory stopping manufacturing the device, the undertaking must include the name of the device, its model, serial number, the name of the manufacturer and the name of the agent, his address, the name and address of the main contractor, it shall be approved by the chamber of commerce, the contractor shall submit a form of the undertaking for consent and approval, and proceed according to it thereafter.

5. The supplier must establish a certificate of origin, that is certified by the responsible government agency in the country of origin, when supplying the contracted items, proving that the goods are from and manufactured by the same company stipulated in the contract.

6. The guarantee period shall extend to the agreed period and shall begin after the correct installation and final acceptance of the device and after training and operation, where a record of installation and operation is prepared by the requesting entity, guarantee shall include spare parts, periodic maintenance scheduled according to the manufacturer’s recommendations, workers, travel and shipping costs for all parts of all devices included in the purchase contract.

7. The supplier must guarantee that the device is free from defects and faults in raw materials, craftsmanship in manufacturing, installation, and parts integration.

8. At the end of the guarantee period, a final record of receipt of the device must be prepared by approval of the members of a technical committee that includes representatives of each of the supplying company and the competent department of the requesting party, the members of the committee shall only sign after making sure that all the technical notes related to the device have been completed and that they are free of malfunctions and technical and operational notes, where the signature is done and the record are sealed and then approved by the competent department of the requesting party.

9. The device shall not be considered outside the guarantee period until after completing all the legal procedures related to the final receipt report and its approval by the competent department of the requesting authority.

10. The supplier must provide a schedule of periodic preventive maintenance visits, adherence to which is mandatory during the guarantee period, according to the manufacturer's recommendations.

11. The supplier is committed to carrying out periodic preventive maintenance visits on time, and a technical report is submitted with each visit showing the check list, preventive maintenance work, calibration and safety tests that are carried out during preventive maintenance in accordance with the manufacturer's recommendations.

12. The supplier is committed to provide all periodic maintenance spare parts according to the manufacturer's requirements, according to the need for each year after the first year, for the optional years that were contracted on with the supplier.

13. In the event of awarding any of the terms of the competition, the supplier is committed to provide Gama Hospital with a copy of the approvals or contracts signed with the governmental health authorities.

Maintenance:

1. The Contractor shall be responsible for providing all spare parts required to perform the planned preventive maintenance and routine maintenance, provided that they are ready when needed immediately and according to the program submitted by him for maintenance of all kinds according to the recommendations of the manufacturers during the guarantee period.

2. The contractor shall maintain all supplied equipment during the guarantee period, and this includes inspection works, periodic preventive maintenance, calibration, and emergency maintenance, which must be responded to within 48 hours, and provide all that is necessary for that, with the need to coordinate with the competent department of the requesting party.

3. All maintenance shall be carried out in a professional and complete manner and shall be in accordance with manufacturing specifications and to high standards in accordance with excellent manufacturing and maintenance practices.

4. Scheduled preventive maintenance and corrective maintenance shall be carried out by maintenance engineers trained by the manufacturer, and such maintenance shall be carried out in accordance with manufacturing specifications and in conformity with the principles of engineering practice and according to the policies and systems of the requesting party, the scheduled maintenance must include periodic calibration of the device to ensure its accuracy and efficiency by using the crossing devices designated for that.

5. The maintenance engineer shall be responsible for carrying out the scheduled preventive maintenance for the device and all its components according to the periods specified by the factory, the supplier must also provide the technical representative with a scheduled preventive maintenance schedule according to the factory directives, this schedule shall be approved by the requesting entity, in this schedule dates, periods of visits and their frequency shall be clarified, and written notice shall be sent at least 14 days in advance if it is decided to make an amendment to the program that was previously approved.

6. The supplier must submit written procedures related to preventive maintenance, performance, safety, and calibration inspections, with the need to clarify them and deliver a copy of them to the competent department of the requesting entity.

7. During the guarantee period, the supplier shall be responsible for the repair, maintenance, and good operation of the device, and the device must be maintained in order to meet the performance and safety standards specified by the requesting entity, the device must also be maintained so that it secures safety from thermal, chemical, electrical, and radiation factors, mechanical injuries to employees, patients, and visitors, or damage to facilities or equipment, and the device must comply with the latest and most recent requirements, including amendments (OSHA, IEC, AAMI/ANSI, NFPA), and in the event of a conflict in the requirements, the most accurate standards or systems shall be applied.

8. After the preventive maintenance visit, the maintenance engineer puts a sticker on the device indicating the date of preventive maintenance, the names of the supplier and maintenance engineers, and the date of the next preventive maintenance.

9. Any faults that are discovered and remain unrepaired must be reported after the completion of the scheduled preventive or corrective maintenance, in the event of a need for a maintenance follow-up visit, the date and time of this visit must be indicated in the maintenance report, and the maintenance engineer must attend the requesting entity’s site on that date in coordination with the competent department of the requesting party to complete the necessary work.

10. The supplier shall not remove any device, documents, programs or any parts from the site except with a written permission from the technical representative of the project, and this shall not apply to the parts that the supplier brings to site for the purpose of completing preventive or scheduled maintenance. These parts include tools, test and diagnostic equipment, manuals and computer software that are proprietary to the supplier.

11. The supplier shall be responsible for the appropriate and safe disposal of spare parts, materials, fluids and any other parts used in any type of maintenance or service.

12. All scheduled preventive maintenance or corrective maintenance must be done during the usual working hours at the requesting entity and in coordination with the competent department at the entity, unless a different arrangement is agreed upon.

13. The supplier shall provide the representative of the technical program with all phone numbers, faxes, e-mails, and the names of the maintenance engineers and those responsible for providing maintenance for the equipment, the supplier shall explain how to obtain maintenance services during emergency cases if the need arises after working hours.

14. The supplier shall be responsible, during the guarantee period, for repairing the equipment within 48 hours from the date of his notification, and if he fails or be late, the period of failure shall be added to the guarantee period, provided that the requesting party repairs the malfunction at his expense and signs the appropriate payment according to the terms of the contract.

15. Maintenance includes any additional work required to maintain the equipment in an operational condition with the required efficiency.

16. The Contractor shall insure all spare parts at his own expense throughout the guarantee period, including consumables for maintenance (only operating consumables such as electrodes, printing papers and inks are excluded).

17. The device shall not be considered outside the guarantee period unless all the legal procedures related to the final receipt report are completed and approved by the competent department of the requesting authority.

18. In the event that the supplier fails to perform preventive or corrective maintenance (and repair faults), a default fine shall be applied in accordance with the details contained in these conditions.

19. The supplier, in the event that he is not the authorized agent for the device, shall be committed to attach a documented maintenance contract with the agent company or a specialized maintenance company that has been qualified in the field and is accredited by the requesting authorities in the maintenance of the same type of device, and the contract shall include all maintenance work for the device throughout the guarantee period (preventive maintenance - calibration - corrective maintenance spare parts).

Training:

1. A program must be provided to train doctors and engineers according to the training of the manufacturer of the devices included in the contract.

2. Training physicians, technicians and all workers on the device on the method of safe and effective operation and all applications and capabilities that guarantee benefit from the device, and this must be done by authorized specialists and the company must present evidence that it has done so (local training) unless additional training is required in the technical conditions.

3. Training of maintenance engineers and technicians working in the hospital on methods of periodic and preventive maintenance and repair of emergency faults in general, as well as on how to use, care, reset and treat the device. This training must take place prior to the expected operation of the device for the first time and when necessary, the supplier must secure to the requesting party, at no cost, the training completed during the guarantee period by authorized specialists, and the contractor must provide evidence that he has done so (local training), unless additional training is required in the technical conditions.

4. The Contractor shall, within the first three months after the initial receipt, provide the necessary technical assistance to operate the device and its applications upon the request of the hospital.

5. The Contractor shall provide all the information available to him such as books, multimedia, CDs, etc. that help the workers to operate the equipment and make full use of its capabilities.

6. The Contractor shall provide all necessary consumables during the training period.

7. In the event that the device is upgraded to raise the level of its efficiency, whether this upgrade is by adding supplements to the device or upgrading its software, and this upgrade requires additional training, supplement and additional training must be provided by the supplier without any costs, in order to operate the device.

Documents to be submitted when the supplier hands over his business to the requesting entity:

1. A complete list of the setup, items, brands, models, and all accessories related to the devices for each site, and a copy of it shall be delivered to the competent department at the requesting party.

2. Two copies of the operating instructions from the manufacturer for each item of equipment, two copies of the manufacturer's maintenance manual and spare parts lists for each item of equipment.

3. All schematic drawings of electrical and electronic circuits, provided that they are original and not a copy.

4. The supplier shall be committed to provide all information available to him such as books, videotapes, computer CDs, training websites of the company on the web, etc. that help workers operate the equipment and take full advantage of its capabilities.

5. A number of five compact copies on hard disks containing (Service Manual) complete data for maintenance instructions for the device, this also includes a special and detailed preventive maintenance schedule for the supplied device, in which it clarifies the daily, weekly, monthly, quarterly, semi-annual and annual preventive maintenance procedures.

6. These copies shall be officially delivered to the competent department of the requesting party.

7. Program of preventive maintenance and visits during the guarantee period.

Technical conditions:

1. Attached is a file for civil works for King Fahd Medical City within (SRM), contractors must visit the site and check the quantities of civil works with the standard requirements for the equipment required for the city and submit a detailed bid for each item of civil works, indicating the unit of measurement for these works (linear meter - square meter - number - cut,..... etc.) and submit a site visit certificate.

2. The contractor shall be committed to visit all other sites, coordinate with the concerned departments and the requesting authorities according to the item’s distribution file attached to the competition to determine the installation site for the equipment and the statement of necessary civil works to be executed for each site, submit a detailed bid for each item of civil works indicating the unit of measurement for these works (linear meter - square meter - number - cut, .... etc.) and submit site visit certificate.

3. The contractor has to prove the qualification of the subcontractor who will carry out the civil works to be approved by Gama Hospital and to indicate the previous works for this type of projects, and that is within the submitted technical presentation.

4. The contractor shall bear the costs of inspection test pass and accreditation certificates for the sites he is implementing.

5. The Contractor shall provide an explanatory statement of the purchase prices of the guarantee years after the fifth year (a percentage of the price of the basic device provided) for an additional period of five (5) years.

6. Submitting a file of previous experience to ensure and maintain the devices provided in the competition for the last two contracts that were contracted with any governmental health entity in the Kingdom.

7. The supplier shall be committed to supply, installation, operation and training process within 8 months from the date of approval.